

Freebox Ultra

There's nothing quite like it.



PRESS PACK

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A message from Xavier.

A release more eagerly anticipated than GTA 6. Which has taken even longer than Rihanna's album to come out. And more dreamed of than PSG winning the Champions League.

So what on earth is it? The Freebox Ultra of course! The first box in the world to include Wi-Fi 7. And just to give you an idea — its five times faster than Wi-Fi 6, which was already pretty good.

With the Freebox Ultra you'll get access to the fastest fiber in France, at crazy-fast speeds of up to 8 Gbps, both for download and for upload. At those speeds you'll be able to download the latest Palworld mod quicker than it takes Elon Musk to post another stupid tweet.

But the Freebox Ultra isn't only ultra fast — it's also ultra responsible, with a new Total Sleep mode and Eco Wi-Fi setting that reduce its energy use by an absolute maximum. Or to an absolute minimum if you like. Well, you get the picture — basically, it uses very little electricity.

Inside it, we've put in everything we possibly could: Netflix, Amazon Prime, Disney+, Universal+, CANAL+ and more (that's lots of pluses in there already). And we're not just offering them for six months and then telling you you'll have to pay for it yourself afterwards if you want to watch the latest season of Stranger Things to find out if Max is going to die and who Nancy's going to choose between Steve and Jonathan. Nope — all of these platforms are included with your Freebox Ultra for the entire duration of your subscription.

We may have taken our time, but as you can see it was for a good reason. We wanted to do things right. For you — our subscribers today — and for all those who'll be our subscribers in the future. With the Freebox Ultra, we've pushed the boundaries of technology. We're ultra happy to be unveiling this latest-gen Freebox to you and we hope you'll be ultra happy using it.



Xavier Niel,
Founder of Free

The Freebox Ultra in brief.

Ultra fast
THE FASTEST FIBER
UP TO
8 Gbps
Maximum theoretical upload and download speed

Eco Wi-Fi setting
Optimizing energy saving

Total Sleep mode
Up to 95% energy saving

[4K HDR]
TV Player included (Dolby Atmos compatible)

The best Wi-Fi
Wi-Fi 7
Up to **5** times faster than Wi-Fi 6

Freebox Ultra
€49⁹⁹/month
for 1 year, then €59.99/month
No contract
free

Ultra powerful
New processor
Qualcomm
networking pro
820 platform
Wi-Fi 7

Ultra simple
Wi-Fi QR code

Pocket Wi-Fi included
For anytime 4G connection

Free Proxi included
Local subscriber support service

A Wi-Fi 7 Repeater included
For whole-home coverage

49.9W
Low energy consumption
Uses the same amount of energy as the Freebox Pop

Eco-design
Designed to last more than 10 years

free **f CONNECT** **f FILES** **free**
Subscriber Area **Freebox Connect** **Freebox Files** **Free Ligue 1**
included included included included

Unlimited (5G) Free Mobile Plan
€9.99/month for 1 year, then €15.99/month*
* For up to 4 Free Mobile Plans

Ultra entertaining
With all this content **included**

CANAL+ LA CHAÎNE EN LIVE

Disney+

NETFLIX

prime

TV BY CANAL

UNIVERSAL

cafeyn

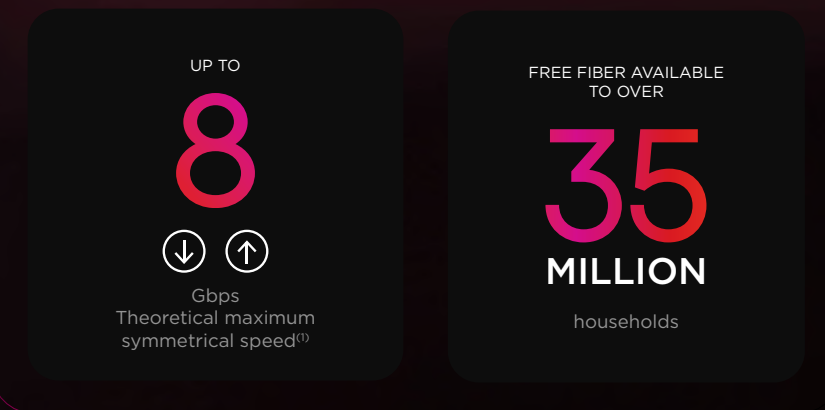
oqee by free



Ultra powerful



The fastest fiber.



The Freebox Ultra is the most powerful Freebox we've ever created. Thanks to its full-fiber Internet Server, it gives access to the fastest fiber in France.

INCREDIBLE SPEEDS

Specially designed for fiber, the Freebox Ultra meets households' escalating bandwidth demand by offering incredibly fast theoretical maximum symmetrical speeds – up to 8 Gbps for downloads⁽¹⁾ and, for the very first time in France, up to 8 Gbps for uploads. That's eight times faster than the best upload speed the market had to offer until now.

FREE FIBER AVAILABLE TO MORE THAN 35 MILLION HOUSEHOLDS

Free has been rapidly rolling out its Fiber network across France since 2006.

Free Fiber is currently available to more than 35 million households and now they can sign up for the Freebox Ultra. And our teams are going all out every day to connect up more and more subscribers!

A national 10G-EPON fiber network.

Free has been investing heavily since 2006 in rolling out its own 10G-EPON fiber network across France and offering the best possible quality of service.

No.1

French operator
for investment in
fiber

1st

operator to have
chosen 10G-EPON
technology

No.1

fiber operator
for subscriber
take-up rate

MORE THAN €10 BILLION INVESTED

Every year, Free reinvests more than 40% of its revenue in its fixed-line network. We're currently the operator that invests the most in France in rolling out fiber nationwide, having invested a total of over €10 billion so far.

10G-EPON TECHNOLOGY ACROSS FRANCE

Right from the start, Free stood out by deciding to use 10G-EPON technology for its fiber network, which can give download speeds of up to 8 Gbps. Free now offers 10G-EPON throughout Metropolitan France.

12,000 PEOPLE WORKING ON FREE FIBER EVERY DAY

Every day 12,000 technicians, including 3,600 of our own employees, are working hard to roll out and operate Free Fiber throughout France. Free has put in place specific organization structures and training processes based on standards that are among the highest in our industry, in order to train our own technicians as well as our partner sub-contractors.

5.3 MILLION FIBER SUBSCRIBERS

Our strategy has paid off, as our 10G-EPON fiber network now covers over 27,000 municipalities in France, with Free Fiber available to more than 35 million households. Today we have some 5.3 million fiber subscribers, making us France's leading fiber operator in terms of take-up rate, with more than 72% of our fixed-line subscribers connected to fiber.

The new Wi-Fi 7 – the best Wi-Fi.

The Freebox Ultra incorporates the best Wi-Fi ever – the brand new Wi-Fi 7. Free is the first operator in the world to launch Wi-Fi 7 on a large-scale basis.

ULTRA FAST WI-FI

Wi-Fi 7 gives Freebox Ultra subscribers the fastest Wi-Fi available on the market, with unprecedented speeds of up to 6 Gbps when multiple devices are connected simultaneously. That's up to five times faster than the Wi-Fi 6 used in the previous Freebox generation⁽²⁾.

QUAD-BAND WI-FI

The Wi-Fi 7 in the Freebox Ultra is quad-band and includes the 6 GHz frequency band, which is less overcrowded, so gives better stability and lower latency, especially in densely populated areas where many Wi-Fi networks are running at the same time. Combined with 10G-EPON fiber technology, Wi-Fi 7 enables multiple Gigabit connections simultaneously.

UP TO

6

Gbps

5x

faster than the Wi-Fi 6
used in the previous
Freebox generation⁽²⁾

UP TO

100

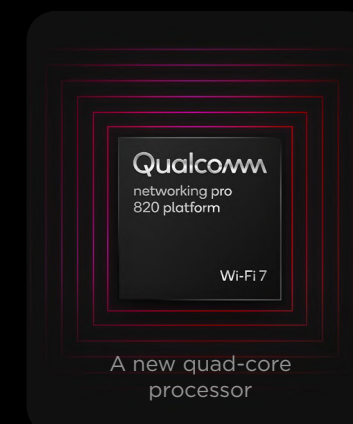
devices connected
at the same time

State-of-the-art connectivity.

The Freebox Ultra offers latest-generation connectivity so users can enjoy its full potential.

A QUAD-CORE PROCESSOR

The Freebox Ultra features the Qualcomm® Networking Pro 820 platform, a new and high performance Wi-Fi 7 networking platform with a 2.2GHz quad-core processor. This extremely powerful platform enables the box's latest-gen technologies to be supported.



1

USB 3 port

2

SFP ports

4

2.5 GB Ethernet ports

1

dedicated space for an NVMe drive

7 PORTS ON THE ULTRA SERVER

The Ultra Server has two SFP ports – one for fiber and the other for the local network so as to provide the best Internet connection. And it has four 2.5GB Ethernet ports for connecting devices to wired networks and a USB 3 port to connect up a hard drive.

A DEDICATED SPACE FOR AN NVMe DRIVE

The Freebox Ultra also has a dedicated space for installing an NVMe drive. This new feature means that subscribers can have almost-instant write speed for all of their files and content.

A new Wi-Fi 7 Repeater.

Just like the Freebox Ultra, our new repeater is homegrown, designed by our own teams. Free is the very first operator to launch a Wi-Fi 7 repeater.

EMBEDDED WI-FI 7

Free's new repeater also has the new Wi-Fi 7 embedded. This means that thanks to the Wi-Fi 7 Repeater which comes with the Freebox Ultra⁽³⁾, Wi-Fi range can be extended to all corners of the subscriber's home. The Freebox Ultra offer includes up to four Wi-Fi 7 Repeaters providing coverage for over 200sq.m.

AUTOMATIC CONNECTION VIA MESH TECHNOLOGY

The mesh technology used by the Freebox Ultra means that all devices in the home automatically connect up to the best access point (Server or Wi-Fi 7 Repeater) at all times. This gives subscribers seamless, uninterrupted Wi-Fi 7 from room to room.

A BEST-SELLER DESIGN

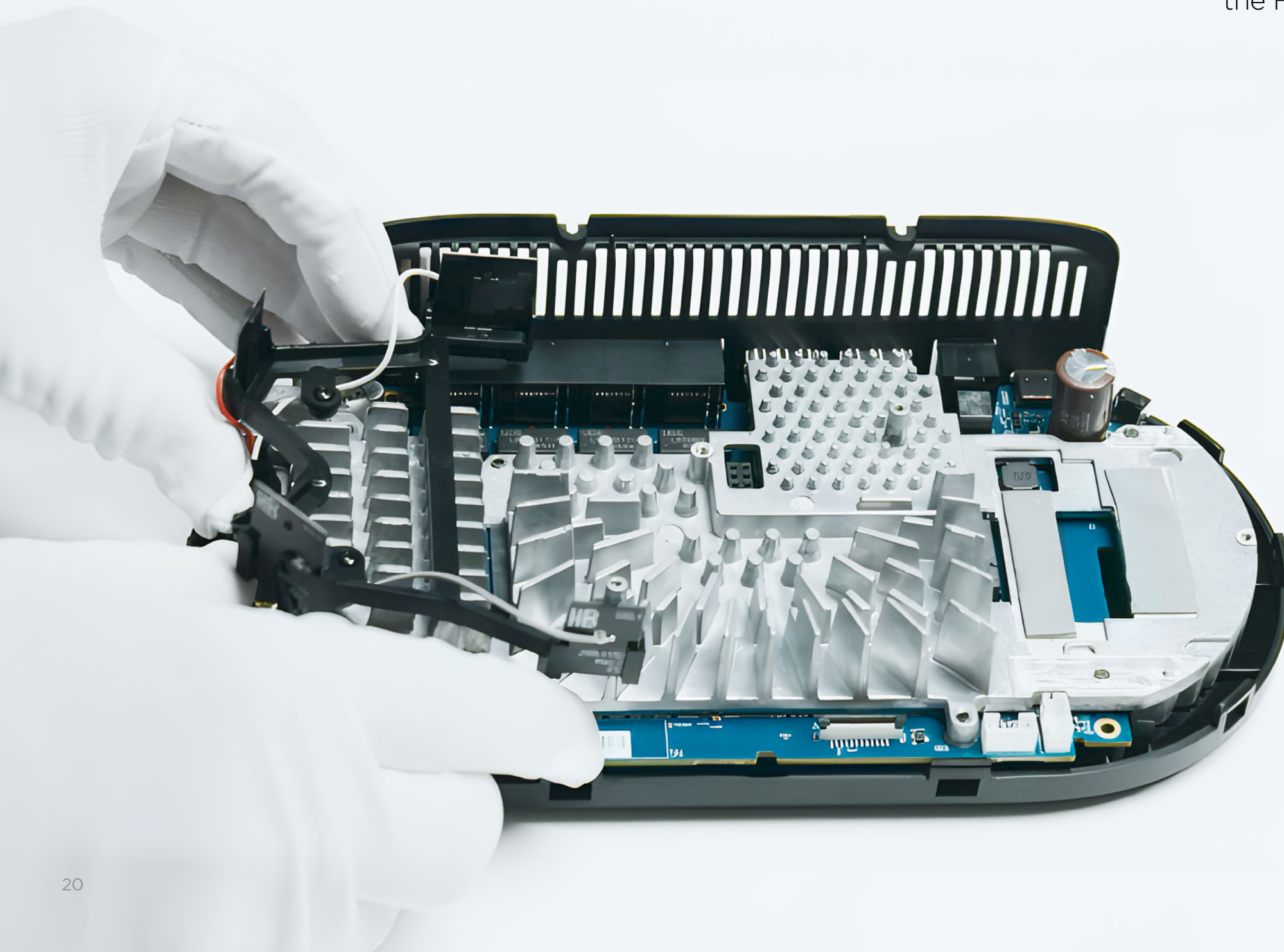
Visually, the Wi-Fi 7 Repeater has the same sleek design as the Freebox Pop repeater that has proved such a big hit.

Ultra responsible

Optimal energy efficiency.

At Free we go all out to design products that ally high performance with minimal environmental impact. And we've achieved exactly that with the Freebox Ultra because it's ultra powerful but uses as little electricity as the Freebox Pop, the smallest box on the market.

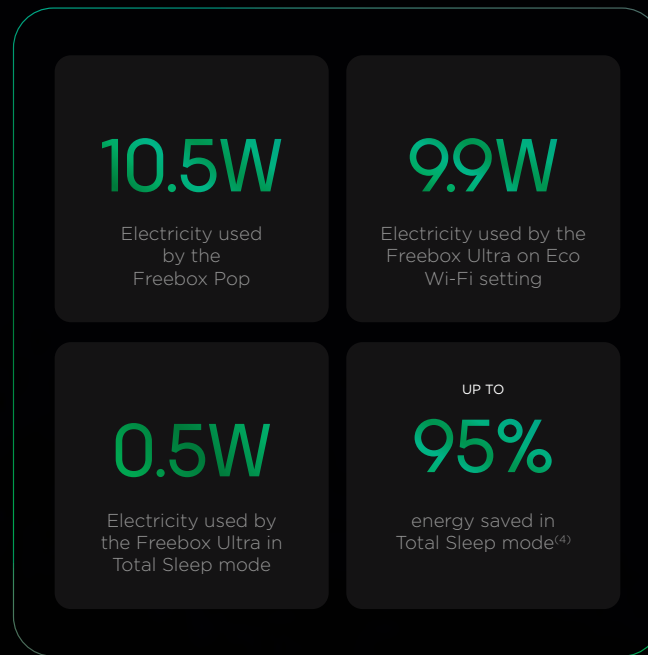
The Freebox Ultra was designed to be as energy efficient as possible. All of its electronic components were tested and selected by our R&D teams based not only on performance criteria but also on energy-saving capabilities. For example, the Wi-Fi card's radio components combine optimal efficiency with contained power dissipation. This makes the Freebox Ultra faster and more powerful, and yet it uses as little electricity as the smallest box on the market, the Freebox Pop.



A new Total Sleep mode.

As our subscribers are becoming increasingly eco-conscious, we've designed a new sleep setting for the Freebox Ultra – the Total Sleep mode, which reduces its electricity use to almost zero.

The Freebox Ultra has been designed with energy efficiency fully in mind, featuring a brand new sleep setting – the Total Sleep mode – so that users can reduce their box's environmental footprint even more. They can activate this Total Sleep mode on their Freebox Ultra at night, or when they're not at home, or just when they don't need to be connected. When the box is set to Total Sleep mode, its electricity use is reduced to almost zero, representing an energy saving of up to 95%⁽⁴⁾. Also, the repeaters synchronize automatically with the Server so they don't use energy when they don't need to.



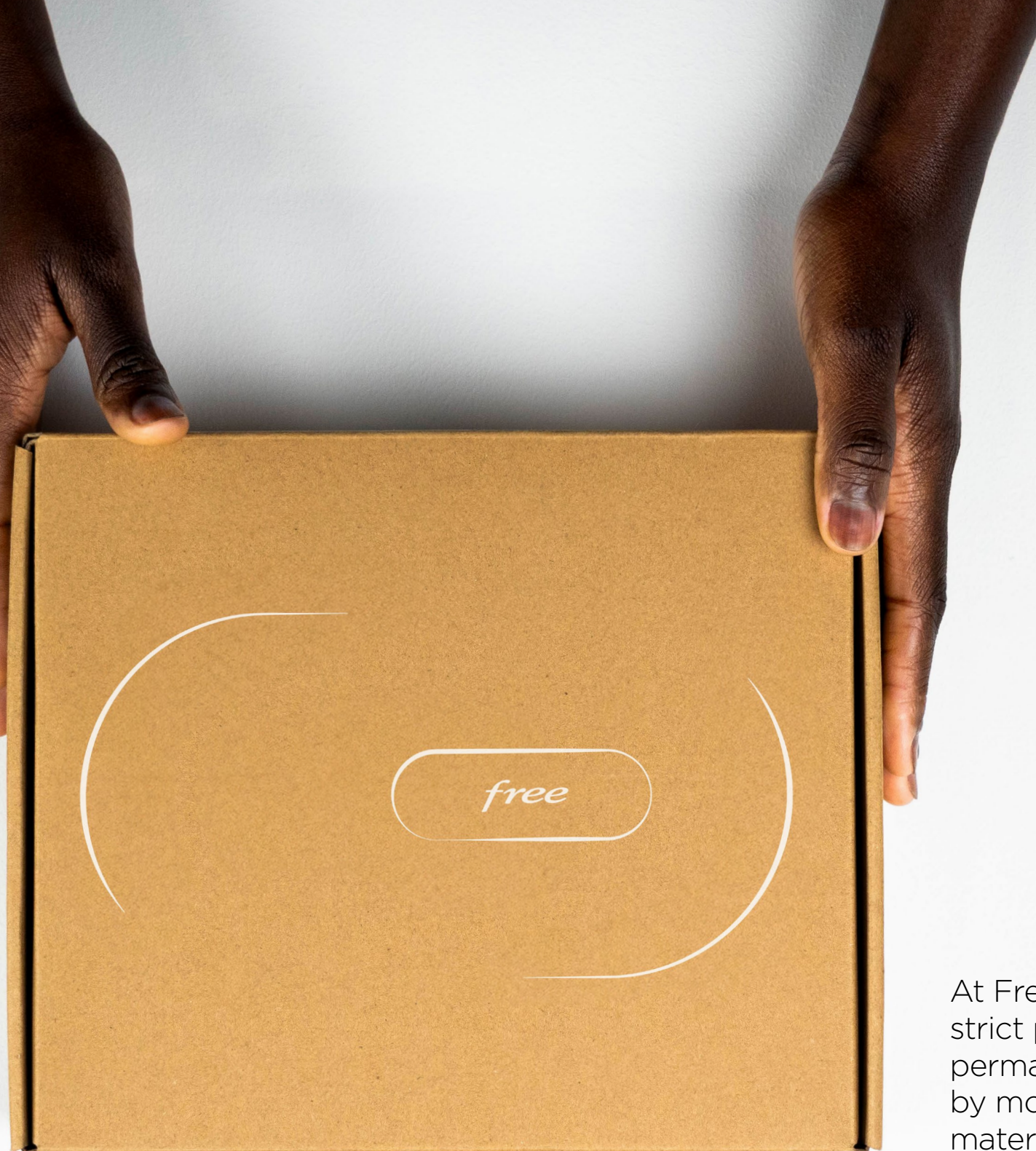
A new Eco Wi-Fi setting.

The Eco Wi-Fi setting is the Freebox Ultra's other major new green innovation, enabling subscribers to enjoy all the power of Wi-Fi 7 while automatically optimizing energy use.

When switched to the Eco Wi-Fi setting, the Freebox Ultra automatically adapts its Wi-Fi signal strength depending on the devices connected, so that it uses just the right amount of electricity it needs – nothing more. In practice, this means that one or two of the Freebox's four Wi-Fi bands automatically switch off when they're not being used.



Responsible packaging.



At Free we've developed a strict packaging policy aimed at permanently replacing plastics by more environmentally-friendly materials.

THE END OF SINGLE-USE PLASTIC

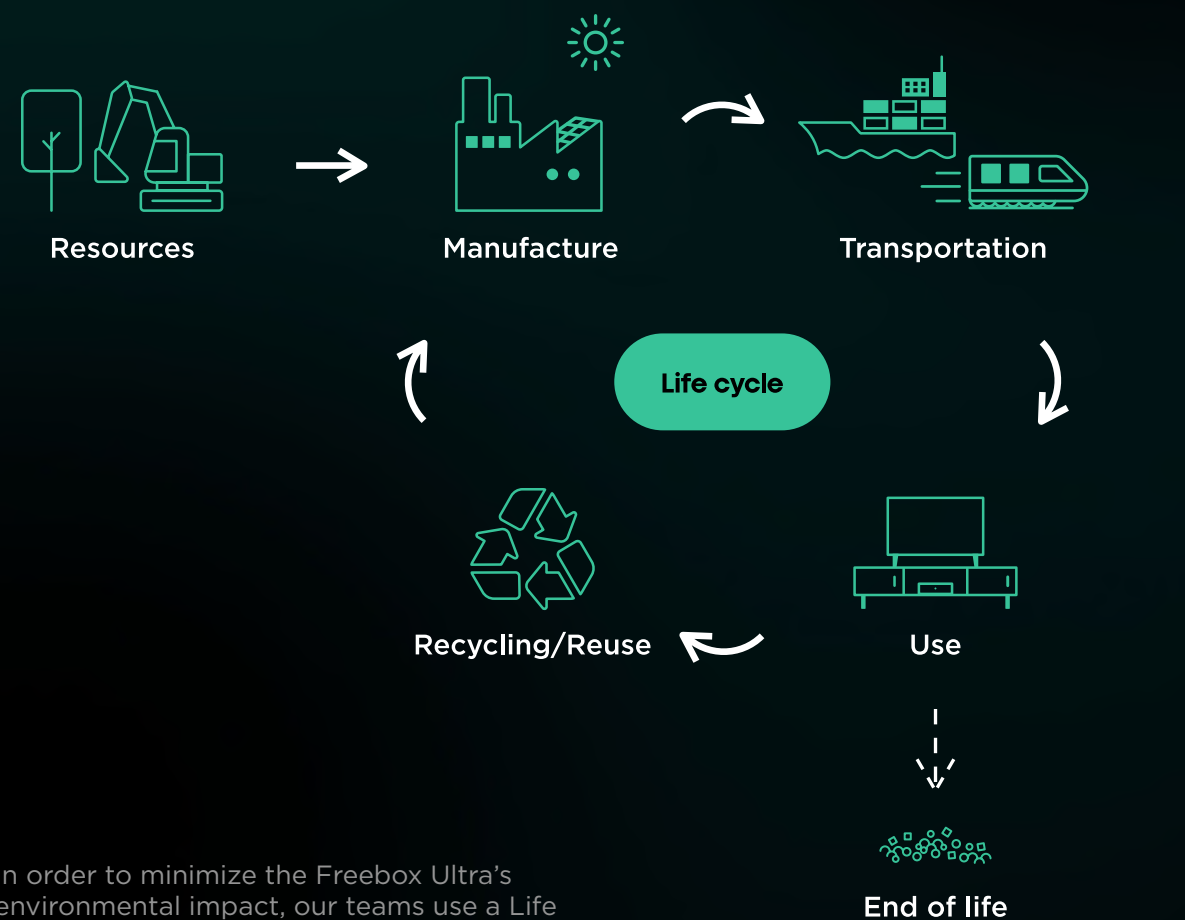
Because plastic can't be recycled as easily as paper we're not using plastic at all in our Freebox Ultra packaging. And Free's policy in general is to drastically reduce the amount of single-use plastic packaging across its entire supply chain.

DECIDING ON THE RIGHT KIND OF CARDBOARD

There are over 1,000 types of cardboard packaging, differing in terms of strength, certifications of the paper and ink used, bleaching processes, types of finishing coats and so on. After carrying out numerous analyses and tests, we opted for recycled cardboard. We also decided to use only a minimal amount of ink on the outer packaging.

A product designed to last.

For a product to be responsible, its design also has to take into account its end of life. At Free, we've been developing standard-setting circular economy practices for many years now, which we applied to the Freebox Ultra.



In order to minimize the Freebox Ultra's environmental impact, our teams use a Life Cycle Assessment (LCA) tool. This tool, called EIME (developed by Veritas®), complies with the principles of ISO 14040/44.

Recycled by approved service providers
Less than 3% of total tonnage

USING FEWER RAW MATERIALS

For each new Freebox generation we seek to make the components more compact to reduce the quantity of materials used in their manufacture. And we've done the same for the Freebox Ultra, which harnesses a maximum amount of power in an ultra-compact box.

ANTICIPATING REPAIRS AND REFURBISHMENT

Right from the design phase, our teams make sure that the majority of the components used can be easily repaired and refurbished by choosing easily repairable materials and suitable assembly techniques. For example, we avoid gluing parts together, which would make them difficult to repair.

RECYCLING OUR PLASTIC CASINGS

When our Freeboxes are made from scratch, we select the best quality materials for their casings so they can subsequently go through closed-loop recycling. So the casings of the Freeboxes that are returned to us are polished, restored to as good as new, or ground down to make new casings.

A LIFESPAN OF AT LEAST 10 YEARS

By adopting these processes we can refurbish 90% of the Freeboxes that are returned to us. The only Freeboxes that can't be refurbished are those that have been seriously damaged (such as boxes whose casing has been broken, or that have suffered water damage). This is rare though – as a general rule our Freeboxes can last for at least ten years.

Ultra simple





A Freebox that's easy
to set up and use.

Simplicity is in Free's DNA. All of our products are at the cutting edge of technology while being extremely easy to use. And with the Freebox Ultra we've gone even further with this approach.

EQUIPMENT THAT'S VERY EASY TO SET UP...

We've made it super quick and easy to set up the Ultra Internet Server, with just two cables that need to be plugged in. We've done the same thing for the Wi-Fi 7 Repeater, which installs automatically without the user having to do anything. As soon as it's plugged in, it configures itself on its own and it has an LED indicator light so it can be placed in the perfect position.

...AND USE

As well as being easy to install, the Freebox Ultra is very user friendly and intuitive. To connect up to Wi-Fi, users just have to scan on their phone the QR code displayed on the Freebox Ultra's screen. And despite reducing the overall size of the Freebox, we've made sure that its screen is still as big as before. This means that the QR code is super easy to scan, and by a whole range of phones, which is very handy for sharing Wi-Fi when friends come round!

NEW

A POCKET WI-FI INCLUDED



The Freebox Ultra plan also includes a pocket 4G Wi-Fi router⁽⁵⁾ which subscribers in fiber-eligible areas can use to connect to Wi-Fi before getting their fiber-to-the-home connection (200 GB included). This gives them instant Wi-Fi connection and they can keep their pocket Wi-Fi afterwards to connect up when on the move, on holiday, or if they move house (50 GB/month included).

Apps to make life easier.

The Freebox Ultra offer includes three ultra simple apps that make daily life easier for our subscribers.

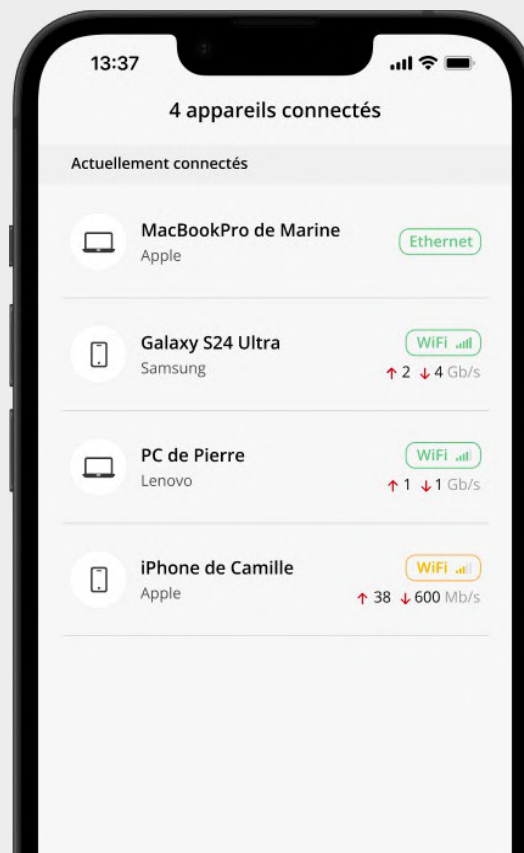


included

FOR CONFIGURING EQUIPMENT: THE FREEBOX CONNECT APP⁽⁶⁾

The Freebox Connect app is a super easy way of managing Internet connections. Subscribers can use it to:

- Check at a glance that all their devices are working properly.
- Launch a Wi-Fi test to check they've got the best possible configuration, and if not, get the same support as from an on-site specialist.
- See who's connected to their network, either when at home or remotely, and pause any connected devices, including those used by their children to help them come off screen.
- Schedule sleep-mode slots so as to reduce the Freebox Ultra's energy use even further.



included

FOR SAVING FILES ON THE FREEBOX ULTRA: THE FREEBOX FILES APP⁽⁶⁾

Freebox Files is another app included in the Freebox Ultra that's designed to make life easier. This app:

- Gives subscribers anytime access to all of their files (photos, videos and music) stored on the NVMe drive they'll have been able to install in the dedicated space in their Freebox Ultra.
- Can be used to automatically save all photos stored on the subscriber's phone.
- Can launch a download directly onto the Freebox Ultra without having to go through a computer.



included

FOR MANAGING SUBSCRIPTIONS: THE FREEBOX SUBSCRIBER AREA APP⁽⁶⁾

The Freebox Subscriber Area app has been designed to facilitate subscribers' management of their Freebox plan. They can use it to:

- See the details of their Freebox plan.
- View, download and pay their bills.
- Sign up to add-on options in just a few clicks, e.g., order an extra Wi-Fi repeater or subscribe to McAfee Security.
- Update their bank details and change their payment method.
- Change their personal details.
- Find a nearby store.
- Contact the Free Proxi support service.





Free Proxi – Free's local subscriber support service.

Free Proxi is an innovative local service created by Free at end-2019 in order to simplify subscriber support. The service is included in the Freebox Ultra offer for subscribers who have a Free Proxi team in their vicinity.

Throughout France, small local teams made up of 8 to 10 specialists are on hand for subscribers, answering any questions they may have and providing them with technical support⁽⁷⁾.

Because they're local, Free Proxi's teams really know the Fixed and Mobile infrastructure within their assigned area. So they can easily troubleshoot any incidents, and even go out to subscribers' homes to restore service or replace a device. Any subscriber request can be dealt with from A to Z by the same team and even by the same agent.

If there's a Free Proxi team in their vicinity, a Free subscriber who contacts the support service will be put in direct contact with that team. They can get directly in touch with their agents via their Subscriber Area on their mobile app and online, or by phoning 3244 (France only). Free Proxi's teams are available seven days a week from 8:00 a.m. until 9:00 p.m.

Launched at end-2019, Free Proxi now has some 130 local teams based in 12 out of France's 13 regions, currently covering nearly 40% of Free's 22 million Fixed-line and Mobile subscribers.

130

Free Proxi teams
throughout France

NEARLY

40%

of Free's subscribers
have a Free Proxi team
in their vicinity

OPEN

7/7

from 8:00 a.m.
until 9:00 p.m.



Ultra generous



CANAL+
LA CHAÎNE EN LIVE



NEW

Exclusivity: CANAL+ La chaine en live included.

With the Freebox Ultra, our subscribers get our best TV package. Starting with CANAL+ La chaine en live, which is included in the plan. That's a first for France.

Free and CANAL+ are long-standing partners and are teaming up today to give Freebox Ultra subscribers an exclusive offer. For the first time ever in France, subscribers' plans will give them access, at no extra cost, to CANAL+ La chaine en live^(®). This means they'll be able to watch, unencrypted, all the latest movies (such as Barbie and Anatomy of a Fall) as well as must-see movies like the latest Mission Impossible and the latest series by Création Originale CANAL+, international series, documentaries and children's content. And not forgetting major sporting events, such as the UEFA Champions League, the Premier League, the French Top 14 rugby championship, Formula 1[®] and MotoGP[™].

TV BY CANAL

TV by CANAL included.

The Freebox Ultra offer includes the 50 premium channels in the TV by Canal package.

The TV by CANAL package offers 50 premium channels, including channels for kids (Gulli Max, Piwi+ etc.), sport (Eurosport) and documentaries (Planete+, National Geographic and Ushuaïa).



UNIVERSAL+



NEW

Universal+ included.

And the Freebox Ultra has something else brand new: the four Universal+ channels are also included in the plan!

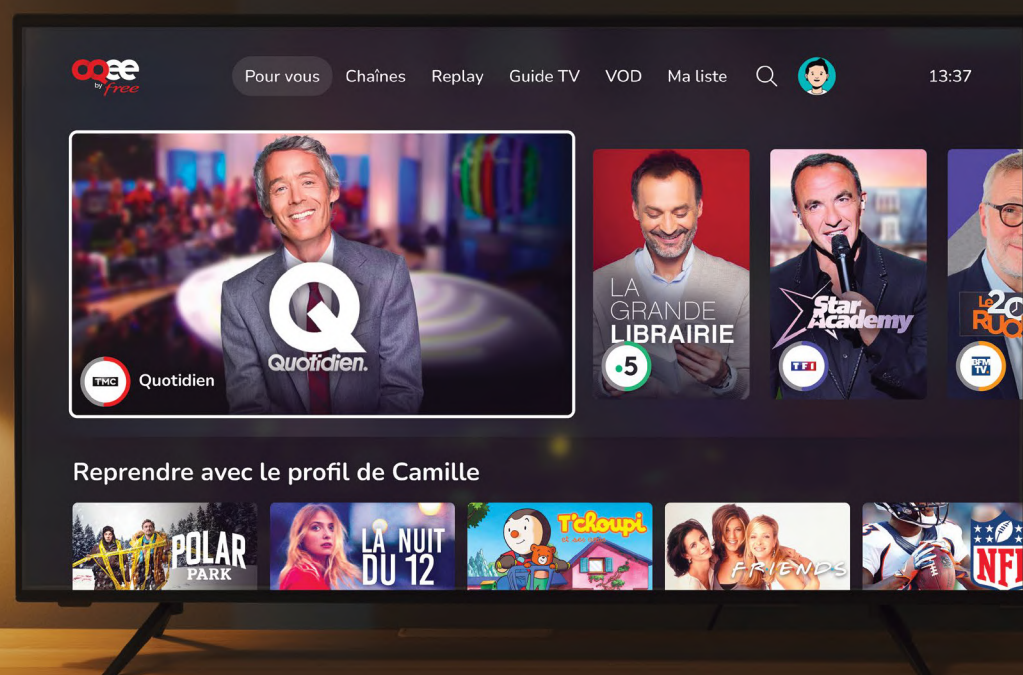
Freebox Ultra subscribers will be able to watch the 13ème rue, SYFY and E! channels, as well as DreamWorks animation series. And very soon they'll also have access to those channels' catch-up services⁽⁹⁾.

SYFY

E!

DREAMWORKS

13 RUE



OQEE by Free and OQEE Ciné included.

The new Freebox Ultra offers the best of TV thanks to our OQEE by Free app. And our OQEE Ciné service is also included in the plan.

THE BEST OF TV

OQEE is the TV app created by Free specially for its Freebox subscribers. Included in the Freebox Ultra offer⁽¹⁰⁾, the app gives access to over 280 live TV channels. And its ergonomically designed interface makes it very easy for users to find their favorite channels.

OQEE CINÉ - MOVIES AND SERIES AT NO EXTRA COST

OQEE Ciné - Free's unlimited video on demand service - is also included in the Freebox Ultra offer, giving subscribers access, at no extra cost, to a catalog of over 500 movies and series on demand, with comedies, French movies, action movies, cinema classics, cult series and more.

OQEE BY FREE - WATCH ANYWHERE...

The OQEE by Free app can be accessed from an Android or iOS tablet or phone and the web, as well as on Apple TV, Fire TV, Android TV and Samsung TV. It's available in France and the rest of Europe.

...AND ANY TIME !

With OQEE, subscribers can view their content whenever they want thanks to a range of advanced functions such as catch-up TV, live pause and rewind, and start over. And they can record programs too⁽¹¹⁾, with 320 hours of recording included in the Freebox Ultra plan.

+280

TV
channels
included

+500

movies and series
on demand
included

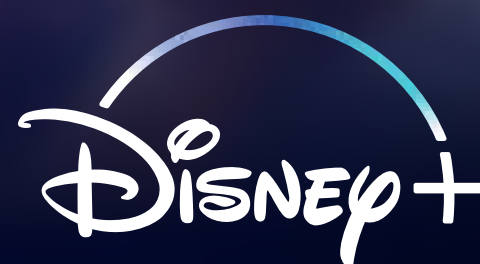
320

hours of
recording
included





NEW

**included**

With the Freebox Ultra, our subscribers can get the best streaming services, all brought together in the same plan, and for the entire duration of their subscription. Starting with Disney+, which is included for the first time!

It's brand new! Today, for the first time ever, Disney+ Standard with ads is being included in a Freebox plan⁽¹²⁾, giving Freebox Ultra subscribers access to the whole library of movies, series and originals produced by Disney, Pixar, Marvel, Star Wars, National Geographic and Star. From box-office hits to unforgettable classics, there's always something new to watch on Disney+! And trending right now there's Echo, Percy Jackson and The Olympians, and The Bear.



NETFLIX

included

Netflix Standard with ads is included in the Freebox Ultra plan, which means our subscribers will be able to watch the platform's biggest hits, with original programs, movies, series and documentaries.

Lupin, One Piece, Stranger Things, Squid Game, Bridgerton, Wednesday, Emily in Paris, and much more! Freebox Ultra subscribers will get a whole range of content and new exclusivities each week on Netflix⁽¹²⁾. Whether watching alone, with family or with friends, there's something for everyone.



included

Freebox Ultra subscribers have access to Prime Video, with all of its exclusive Amazon Originals as well as all the other benefits of Prime.

A Prime Video subscription is included in the Freebox Ultra plan⁽¹⁴⁾. Our subscribers will be able to watch all the exclusive Amazon Originals such as *The Boys*, *LOL: Qui rit, sort!*, *Lord of the Rings: The Rings of Power*, and thousands of other popular movies and series. And they'll also get all the other benefits of Prime: fast delivery for millions of eligible items, Amazon Music Prime and Prime Gaming.



Free Ligue 1 included.

The Free Ligue 1 app – developed by Free exclusively for its subscribers – is included in the Freebox Ultra offer. It's a new way of watching football!

With the Free Ligue 1 app, our subscribers can follow all of the matches of the 2023-2024 Ligue 1 Uber Eats championship in France, anytime, anywhere, on their phone⁽¹⁵⁾. For each match they get free access to dozens of near-live video clips and can re-watch all the goals and highlights as often as they like. Free Ligue 1 is the only platform to have the rights to all Ligue 1 matches.



Cafeyn included.

The Cafeyn app is also in the Freebox Ultra offer, giving unlimited all-screen access to the best magazines and newspapers.

Freebox Ultra subscribers have unlimited access⁽¹⁶⁾ to thousands of international, national and regional magazines and newspapers, covering current affairs, sport, culture, science, fashion, cars and much more. These can all be read on a PC, tablet or phone, even when offline.



Unlimited fixed-line calls to many destinations.

UNLIMITED CALLS TO MOBILES

Alaska	Denmark	Ireland	Northern Ireland	South Korea
Austria	England	Italy	Norway	Spain – Balearic Islands
Azores	Estonia	Latvia	Poland	Sweden
Belgium	Faroe Islands	Lithuania	Portugal	Switzerland
Brunei	Finland	Luxembourg	Puerto Rico	United Kingdom
Bulgaria	French Guiana ⁽²⁾	Macao	Reunion Island ⁽²⁾	United States
Cambodia	Germany	Madeira	Romania	Vatican City
Canada	Greece	Malaysia	Saint Barthélemy ⁽²⁾	Venezuela
Canary Islands	Guadeloupe ⁽²⁾	Malta	Saint Martin ⁽²⁾	Wales
China	Hawaii	Martinique ⁽²⁾	Scotland	
Croatia	Hong Kong	Mayotte ⁽²⁾	Slovak Republic	
Cyprus	Hungary	Metropolitan France ⁽²⁾	(Slovakia)	
Czech Republic	Iceland	Netherlands	Slovenia	

With the Freebox Ultra, subscribers get unlimited calls to mobiles and fixed lines in many destinations. And for the first time, they can make calls to mobiles throughout Europe at no extra cost.

The Freebox Ultra offer includes unlimited calls to mobiles in Metropolitan France, the French Overseas Departments (DOM) and many other countries including Alaska, Brunei, Cambodia, Canada, China, Cyprus, Hawaii, Hong Kong, Macao, Malaysia, Puerto Rico, South Korea, the United States and Venezuela.

UNLIMITED CALLS TO FIXED LINES

Alaska	Costa Rica	India	Netherlands	Slovenia
Albania	Croatia	Indonesia	New Caledonia	South Africa
American Samoa	Cyprus	Ireland	New Zealand	South Korea
Andorra	Czech Republic	Israel	Northern Cyprus	Spain
Argentina	Denmark	Italy	Northern Ireland ⁽¹⁾	Sweden
Australia	Dominican Republic	Japan	Northern Mariana Island	Switzerland
Austria	Easter Island	Jersey	Norway	Taiwan
Azores	England ⁽¹⁾	Jordan	Panama	Thailand
Bahamas	Estonia	Laos	Paraguay	Trinidad and Tobago
Bahrein	Faroe Islands	Latvia	Peru	Tunisia ⁽⁴⁾
Belgium	Finland	Liechtenstein	Poland	Turkey
Bermuda	French Guiana	Lithuania	Portugal	United Kingdom ⁽¹⁾
Brazil	Georgia	Luxembourg	Puerto Rico	United States
Brunei	Germany	Macao	Reunion Island	Uzbekistan
Bulgaria	Gibraltar	Macedonia	Romania	Vatican City
Cambodia	Greece	Madeira	Russia	Venezuela
Canada	Guadeloupe	Malaysia	Saint Barthélemy	Vietnam
Canary Islands	Guam	Malta	Saint Martin	Virgin Islands
Cayman Islands	Guernsey	Martinique	Saint-Pierre-et-Miquelon	Wales ⁽¹⁾
Chile	Hawaii	Mayotte	San Marino	Wallis and Futuna
China	Hong Kong	Metropolitan France	Scotland ⁽¹⁾	
Christmas Island	Hungary	Monaco	Singapore	
Colombia	Iceland	Morocco ⁽³⁾	Slovak Republic	

And for the first time in a Freebox plan, Freebox Ultra subscribers can call mobiles anywhere in Europe at no extra cost.

The Freebox Ultra plan also includes unlimited calls to fixed lines in over 110 destinations.

NEW



The Freebox Ultra plans

Our two Freebox Ultra plans.

Because our subscribers have different connectivity and content requirements, we've designed two Freebox Ultra plans that both give unprecedented value for money. And they're both no-contract plans too!

NEW

Freebox Ultra Essentiel

Ultra powerful.



Fiber speeds up to

8 Gbps ↓ ↑

Wi-Fi 7

230 TV channels included

included



€**39**⁹⁹
/month

for 1 year
then €49.99/month⁽¹⁷⁾

NEW

Freebox Ultra

Ultra powerful. Ultra generous.



Fiber speeds up to

8 Gbps ↓ ↑

Wi-Fi 7

+280 TV channels included

included



€**49**⁹⁹
/month

for 1 year
then €59.99/month⁽¹⁷⁾

5G Free Mobile Plan

UNLIMITED 5G/4G DATA

€9.99/month

for 1 year, then €15.99/month⁽¹⁸⁾
for Freebox Ultra and Ultra Essentiel
subscribers

No contract

For up to 4 Free Mobile plans



Special deal for up to 4 Free Mobile Plans.

By signing up for the Freebox Ultra, our subscribers also get an unprecedented special mobile plan deal, with a discount for up to four 5G Free Mobile Plans.





ULTRA INTERNET SERVER
Ultra fast fiber, Wi-Fi 7

WI-FI 7 REPEATER
Whole-home Wi-Fi coverage⁽¹⁹⁾

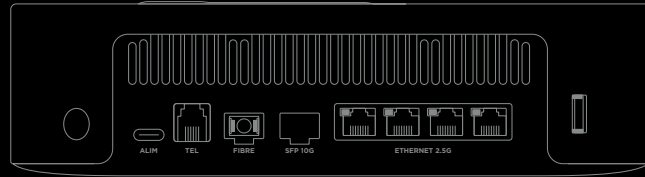
POCKET WI-FI
Wi-Fi on the move
thanks to Free's 4G⁽¹⁹⁾

FREE 4K TV PLAYER
with remote control

The equipment included

True to its values, Free is letting its Freebox Ultra subscribers choose the equipment they need: the Ultra Internet Server with or without the Free 4K TV Player, and Wi-Fi 7 Repeater(s) and Pocket Wi-Fi on request.

Tech specs



ULTRA INTERNET SERVER

CONNECTORS AND ON/OFF BUTTON

On/off button
 4 Ethernet ports (2.5 Gbps)
 1 USB-C port supporting 20V and 60W or over
 1 USB 3.0 port
 1 phone port (VoIP)
 1 SFP 10G LAN port
 1 connector for a 2280 PCIe NVMe hard drive

MEASUREMENTS

11.9 cm (width) x 23 cm (length) x 6.5 cm (height)

CONNECTIVITY

10G-EPON fiber
 Wi-Fi 7 (2.4GHz, 5GHz & 6GHz)

PROCESSOR

Quad-core A73 - 2.2GHz

WI-FI 7 REPEATER

CONNECTIVITY

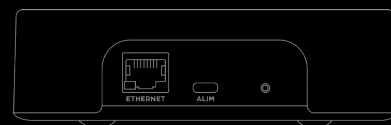
Wi-Fi 7 (2.4GHz, 5GHz)
 Multi-AP (Mesh) technology
 AP Steering
 Band Steering

CONNECTORS

1 Ethernet port (1 Gbps) to connect the Repeater to the network via an Ethernet wall socket or to connect a device (PC, printer etc.) to the Repeater.
 1 USB-C port supporting 5V and 15W or over

MEASUREMENTS

12.6 cm (diameter) x 4 cm (height)



FREE 4K TV PLAYER

IMAGE, SOUND & CONNECTIVITY

4K/HDR with Dolby Vision
 DTS HD/Dolby Audio/Dolby Atmos and Surround 5.1 compatible
 Wi-Fi 5
 Bluetooth 5.0 Low Energy
 2GB RAM/16GB storage

CONNECTORS

100 Mbps Ethernet port
 HDMI port
 S/PDIF port
 DVB-T2 DTT aerial socket
 Micro SD card port

MEASUREMENTS

12.6 cm (diameter) x 2.7 cm (height)



Available as of today

The Freebox Ultra is available as of today for all new and existing Freebox subscribers.

On free.fr

in just one click

By phone on 1044 (France only)

7/7, 24h/24 service +
price of a standard call

Or in-store

See free.fr/boutiques
for a full list of our 230 stores



TERMS AND CONDITIONS

(1) Maximum theoretical fiber upload and download speeds with SFP+ module and compatible devices.

(2) Wi-Fi 7 is five times faster than the Wi-Fi 6 used by the Freebox Pop (in terms of maximum theoretical speeds) when used simultaneously on several compatible devices.

(3) One repeater included (to be returned when no longer needed), available on request through the Subscriber Area, and up to three additional repeaters (€20 per repeater).

(4) Up to 95% energy saving in Total Sleep mode compared to standard mode.

(5) Pocket 4G router included on request, subject to 4G coverage in Metropolitan France. 200 GB per month from the subscription start-date until the subscriber's Freebox line is activated (limited to three months unless the offer is changed) and then 50 GB per month (speeds reduced in excess of this allowance). Calls, text messages and MMS not available. Internet not available outside Metropolitan France. Pocket Wi-Fi provided at a cost of €10.

(6) Freebox Subscriber Area/Freebox Connect/Freebox Files apps available after download, with compatible devices.

(7) Free Proxi support service: accessible via the Subscriber Area or by leaving a call-back request message on 3244 (France only). See www.free.fr/freebox/service-free-proxi/ for the localities where Free Proxi is available.

(8) CANAL+ La chaine en live: included for subscribers to a Freebox Ultra plan with the Free 4K TV Player (instead of €15.99/month), separate monthly subscription taken out directly with the CANAL+ Group. Offer valid in Metropolitan France, provided that the subscriber does not already have a CANAL+ subscription and is not in arrears on their bills with the CANAL+ Group. If a subscriber cancels or changes their Freebox Ultra subscription, their monthly subscription to the CANAL+ La chaine en live will only be accessible via myCANAL and must be paid directly to the CANAL+ Group at the standard price of €15.99/month. The CANAL+ La chaine en live subscription can be cancelled at any time by calling 0 805 20 40 20 (toll-free call and service, in France only). The cancellation will take effect at the end of the month when the request is received. Barbie © 2023 Warner Bros. Entertainment Inc. All Rights Reserved.

Sports events: All Formula 1™ and MotoGP™ grand prix events, excluding tests and qualifications.

(9) Universal+: access to the 13ème Rue, SYFY, E! and DreamWorks channels. TV options/services, content, prices and conditions subject to change. See free.fr for full terms and conditions.

(10) OQEE by Free: only available for Freebox subscribers who have signed up for the TV service (OQEE by Free/Freebox TV). The OQEE by Free app is available on the Free 4K TV Player or compatible devices (subscribers need to download the app from the App Store, Google Play or the Samsung Galaxy Store and create an account), and online at <https://oqee.tv/>. Access to OQEE by Free TV and advanced functions subject to use of compatible devices.

(11) Excluding CANAL+ programs.

(12) Worth €5.99/month. Creation of a Disney+ account required. TV options/services, content, prices and conditions subject to change. See free.fr for full terms and conditions.

(13) Worth €5.99/month. Creation of a Netflix account required. TV options/services, content, prices and conditions subject to change. See free.fr for full terms and conditions.

(14) Worth €6.99/month. Creation of an Amazon Prime account required. TV options/services, content, prices and conditions subject to change. See free.fr for full terms and conditions.

(15) Free Ligue 1 service: access to highlights (in the form of video clips) of all of the matches in the 2023/2024 season of the Ligue 1 Uber Eats championship from the Free 4K TV Player.

(16) Cafeyn (Cafeyn account required): available on tablet and phone via the Cafeyn app. Limited to one connection at a time. Publisher and titles subject to change. See www.cafeyn.co/fr/free/catalog for the list of available titles.

(17) Offer subject to terms and conditions, available only with fiber and subject to the subscriber having fiber coverage and a fiber connection. Valid for all new subscriptions and only for people who have not been a Freebox subscriber in the 30 days preceding the subscription. Start-up and termination fee: €49 each. See free.fr for full terms and conditions and eligibility.

(18) 5G Free Mobile Plan: offer subject to terms and conditions. Valid in Metropolitan France. SIM/eSIM: €10. Mobile data in Metropolitan France, 5G network currently in rollout phase (3.5 GHz and 700 MHz). Available in Metropolitan France to subscribers with a compatible plan and phone, only in areas covered by the network. See free.fr for full terms and conditions and mobile network coverage. Special Free Mobile Plan deal for Freebox Ultra/Freebox Ultra Essentiel subscribers: For a 5G Free Mobile Plan taken out after signing up to a Freebox Ultra/Freebox Ultra Essentiel plan: €9.99/month for one year (i.e., a discount of €10/month), then €15.99/month (i.e., a discount of €4/month). For a 5G Free Mobile Plan taken out before signing up to a Freebox Ultra/Freebox Ultra Essentiel plan: €15.99/month, i.e., a discount of €4/month. Discounts valid for up to four 5G Free Mobile Plans (discount of €10/month valid only once for the four 5G Free Mobile Plans, subject to the mobile phone line concerned being attached to the Freebox subscription within one year of the date on which the subscriber signs up to the 5G Free Mobile Plan). Discounts for the 5G Free Mobile Plan cannot be cumulated with the €0/month offer (the Free €2 Plan) or with any other reductions. Special deal subject to the mobile phone lines concerned being attached to the Freebox subscription as part of a multi-line offer (same bank details and same address). If the subscriber cancels their Freebox plan, or if the Freebox subscription becomes detached from the mobile phone line concerned, or if the 5G Free Mobile Plan becomes detached from the Freebox subscription: €19.99/month and 250 GB of 4G/5G data.

(19) Wi-Fi 7 Repeater and Pocket Wi-Fi included on request.

ABOUT FREE

Free – the inventor of the world's first triple-play box – is a Fixed and Mobile Ultra-Fast Broadband operator in France, standing out for its innovative, straightforward and attractive offerings. At end-September 2023, it had 22.1 million retail subscribers (14.8 million Mobile subscribers and 7.3 million Fixed-line subscribers). Free is a subsidiary of the iliad Group, which was created in France in the early 1990s and now also operates in Italy under the iliad brand and in Poland under the Play brand. And in March 2021, the iliad Group launched its BtoB business in France under the Free Pro brand.

www.free.fr

Press contact: presse@iliad.fr

See the Freebox Ultra media kit

free

